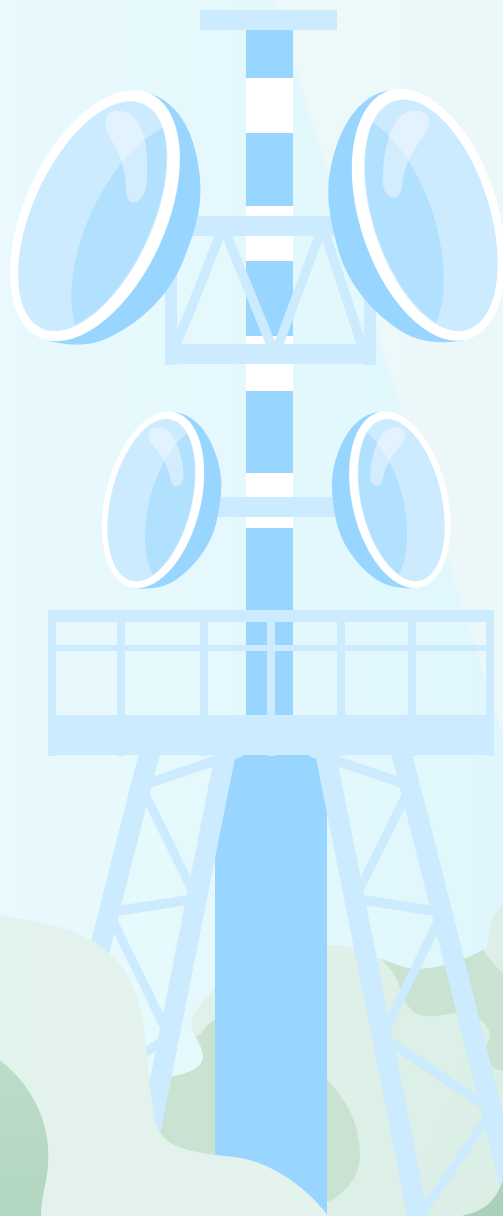


# Cytracom Case Study



# Cytracom adds more value to their product offering **with mFax**



Cytracom provides enterprise-grade UCaaS for managed service providers and their SMB customers. Cytracom serves more than 1,600 MSPs nationwide, and its mission is to equip companies with all of the tools they need to achieve their full potential.



We were looking for a cloud fax solution we could trust to bundle with our VoIP offerings. It had to be enterprise-grade, cost-effective, and easy-to-use.

CEO

**Zane Conkle**

**CYTRACOM**

## The Problem

As a well established UCaaS provider, Cytracom recognized they were missing out on business opportunities by not offering fax capabilities. They were looking for a cost-effective, enterprise-scale solution they could integrate with their existing VoIP offerings.

## The Solution

Cytracom needed a solution that met their stringent requirements, so a partner recommended that they try mFax. They were relieved when they discovered a white label cloud fax offering with the same commitment to product and customer support they already had cultivated.



mFax made the 'buy vs build' decision easy as they provided excellent service and support during our set up phase. We are not at all concerned about using them for our fax service.

CEO

**Zane Conkle**

**CYTRACOM**

## The Result

With the integration of mFax's cloud fax solution, Cytracom can now offer its customers a complete suite of communication services on a single invoice. They no longer lose business to other platforms due to the lack of a fax offering.



We felt Documo's powerful offering was the right fit for us to fully integrate a fax solution into our product portfolio.

CEO

**Zane Conkle**

**CYTRACOM**

## Would you recommend mFax?



Yes, I think it's a great solution. I recommend it to any VoIP provider looking to integrate fax into their offering.

CEO

**Zane Conkle**

**CYTRACOM**

## Can mFax help you?

mFax is built for regulated industries where security, compliance, and reliability are paramount. Our industry-leading Tier-1 carrier network and secure fax protocols means your faxes get to their intended destination quickly and securely.

We've helped hundreds of businesses modernize their fax infrastructure and eliminate all the headaches that come with traditional fax.

From our modern and intuitive user interface to our advanced admin controls to our strict security and compliance standards, mFax is designed to make faxing simple, reliable, and secure.

Interested in a demo? Contact our sales team at [sales@documo.com](mailto:sales@documo.com) or **call us at (888) 966-4922**.

## Why Companies Switch to mFax

- 1 Industry-leading reliability and fax completion rates
- 2 Advanced admin, user management, and permission settings
- 3 US-based 24/7 support and account management
- 4 Compliance and security - HIPAA, PCI, SOX
- 4 Typical cost savings of 50% or more vs alternatives

## mFax benefits



Industry-leading fax-only infrastructure



50% or more cost saving



Real live customer support

## Ready to make the switch?

Contact us at [sales@documo.com](mailto:sales@documo.com) or call us at (888) 966-4922

### About us

mFax redesigned fax for the 21st century, built with all the features businesses need to securely and reliably fax sensitive documents with ease. Contact us today for a demo or get started right away with a risk-free trial.

