mFax

DirectRx
Case Study

Switching to a secure, cost-effective, & hipaa-compliant cloud fax service

DirectRx is an independent specialty pharmacy serving 46 states across the United States. They have an integrated approach to serving the pharmaceutical needs of patients and doctors, as well as relying heavily on secure fax communication for the transmission of sensitive health information and PHI.

> mFax meets all of our security standards and our doctor's security needs as well. We enjoy how simple it is to send or receive a fax from/to email and the reliability has been a plus.

DIRECTOR OF OPERATIONS

Heather Monte

DirectRx
PHARMACY

The Problem

Before mFax, DirectRx was using another internet-based fax provider whose security standards didn't meet their needs. They decided that they would need to seek out a new service provider to avoid HIPAA violations and improve the security of their communications.

The Solution

DirectRx had several important criteria in mind when searching for their ideal cloud fax provider. They wanted a solution that would enhance their fax security while also staying within their established budget. Moreover, the company wished to integrate the new solution into its existing workflow without disrupting staff or management. mFax ticked all these boxes and more.

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We found out about mFax through our IT Admin, who recommended we check your site out.

DIRECTOR OF OPERATIONS

Heather Monte

DirectRx®
PHARMACY

The Result

With mFax, they now know that every fax that is sent or received is encrypted, secure, and compliant. They were also delighted to discover they had a significant improvement in fax reliability, which made their processes easier and quicker.

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mFax had the best technology and product features.

DIRECTOR OF OPERATIONS

Heather Monte

DirectRx
PHARMACY

Would you recommend mFax?

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Yes definitely, mFax has made a huge impact on our company.

DIRECTOR OF OPERATIONS

Heather Monte

DirectRx
PHARMACY

Can **mFax** help you?

mFax is built for healthcare. Our industry-leading Tier-1 carrier network and secure fax protocols means your faxes get to their intended destination quickly and securely.

We've helped hundreds of businesses modernize their fax infrastructure and eliminate all the headaches that come with traditional fax.

From our modern and intuitive user interface to our advanced admin controls to our strict security and compliance standards, mFax is designed to make faxing simple, reliable, and secure.

Interested in a demo? Contact our sales team at sales@documo.com or **call us at (888) 966-4922.**

Why Companies Switch to **mFax**

1   Industry-leading reliability and fax completion rates

2   Advanced admin, user management, and permission settings

3   US-based 24/7 support and account management

4   Compliance and security - HIPAA, PCI, SOX

4   Typical cost savings of 50% or more vs alternatives

mFax benefits

Industry-leading fax-only infrastructure

50% or more cost saving

Real live customer support

Ready to make the switch?

Contact us at sales@documo.com or call us at (888) 966-4922

About us

mFax redesigned fax for the 21st century, built with all the features businesses need to securely and reliably fax sensitive documents with ease. Contact us today for a demo or get started right away with a risk-free trial.