

Grand Strand Dermatology Case Study



mFax enables streamlined workflows and simplified MIPS reporting



Based in Myrtle Beach, SC, Grand Strand Dermatology has been in operation since 2000. Their traditional and personalized approach helps them deliver high-quality care to their patients, and implementing efficient business practices has enabled them to accomplish this goal.



Fax is quicker now. We don't use paper near as much. Getting faxes in and put in the patient's chart is instantaneous, so mFax has really helped to streamline our processes.

CLINICAL MANAGER

Michael Barnhill



The Problem

Until Grand Strand Dermatology found mFax, it was still using old-fashioned fax machines over traditional phone lines. They got complaints about missing faxes and realized they were probably missing valuable referrals as well. Their faxing processes were time-consuming and difficult, requiring faxes to be scanned into the computer system, edited, printed, and faxed back. It soon became clear that a more modern and efficient solution was needed.

The Solution

Besides modernizing and improving the efficiency of their systems, they were also concerned about finding a solution that would generate verifiable audit trails for MIPS reporting. After a Google search, they tried 5-6 different companies before choosing mFax for its ease-of-use and cost-effectiveness



We did a Google search and ended up talking with 5 or 6 different companies. mFax was the most reasonably priced and the system was really easy to set up and use.

CLINICAL MANAGER

Michael Barnhill



The Result

The practice's workflow and fax processes have been greatly improved. The doctors no longer miss out on valuable patient referrals, and they're no longer distracted by missing or incomplete faxes. mFax's custom reports feature allows them to easily handle MIPS reporting requirements. Receiving a fax and getting it into a patient's file is now virtually instantaneous. And, as an added bonus, they're using far less paper than ever before.



New MIPS requirements meant we had to start tracking our referrals better, making sure we were closing the loop on all these communications. With mFax I can quickly run a report that shows all of that.

CLINICAL MANAGER

Michael Barnhill



Can mFax help you?

mFax is built for healthcare. Our industry-leading Tier-1 carrier network and secure fax protocols means your faxes get to their intended destination quickly and securely.

We've helped hundreds of businesses modernize their fax infrastructure and eliminate all the headaches that come with traditional fax.

From our modern and intuitive user interface to our advanced admin controls to our strict security and compliance standards, mFax is designed to make faxing simple, reliable, and secure.

Interested in a demo? Contact our sales team at sales@documo.com or **call us at (888) 966-4922**.

Why Companies Switch to mFax

- 1 Industry-leading reliability and fax completion rates
- 2 Advanced admin, user management, and permission settings
- 3 US-based 24/7 support and account management
- 4 Compliance and security - HIPAA, PCI, SOX
- 4 Typical cost savings of 50% or more vs alternatives

mFax benefits



Industry-leading fax-only infrastructure



50% or more cost saving



Real live customer support

Ready to make the switch?

Contact us at sales@documo.com or call us at (888) 966-4922

About us

mFax redesigned fax for the 21st century, built with all the features businesses need to securely and reliably fax sensitive documents with ease. Contact us today for a demo or get started right away with a risk-free trial.

